

• 53rd SAN FRANCISCO
INTERNATIONAL
FILM FESTIVAL

22 APRIL
– 6 MAY

• PRESENTED BY
SAN FRANCISCO
FILM SOCIETY

INFO@SFFS.ORG

• 39 MESA STREET
SUITE 110, THE PRESIDIO
SAN FRANCISCO, CA 94129
415-561-5000

SFFS.ORG



53RD SAN FRANCISCO INTERNATIONAL FILM FESTIVAL – VOLUNTEER CINEVOUCHER REEMPTION GUIDELINES

In order to ensure that you aren't disappointed by sell-outs and receive your ticket orders quickly, please follow the CineVoucher guidelines listed below and redeem early:

CineVouchers

CineVouchers can be redeemed for regularly priced Festival screenings. Redemptions are based on ticket availability, so redeem your CineVouchers early!

- A CineVoucher does not grant access to films; it must be redeemed for a hard ticket.
- CineVouchers may only be applied to REGULARLY priced screenings.
- CineVouchers may not be applied to Opening or Closing Night and other specially priced events.
- To redeem a CineVoucher, provide the 16-digit account number when prompted online, by phone or in person at the ticket outlet.
- **CineVouchers must be redeemed at least one day prior to screenings you wish to see at the Castro Theatre.**
- *IF YOU RECEIVE A CINEVOUCHER FOR A SHIFT AT A SATELLITE VENUE (i.e. Castro), YOU MAY REDEEM IT AT THAT VENUE INSTANTLY FOR A FILM AT THAT VENUE ON THE SAME DAY AS YOUR SHIFT (SUBJECT TO AVAILABILITY). OTHERWISE, THERE WILL BE NO CINEVOUCHER REDEMPTION AT ANY SATELLITE VENUES.*
- CineVouchers **cannot** be used in the RUSH line.
- CineVouchers **must** be redeemed in advance. CineVouchers **cannot** be redeemed in person at the Castro or Pacific Film Archive.

TICKET OUTLETS

Online: www.sffs.org **Phone:** 925-866-9559 pre-Festival, 9 am – 5 pm (daily during the Festival)

In Person

April 1 – April 23

Sundance Kabuki Cinemas
Everyday 3:30 pm - 7:30 pm
Beneath the escalators, from the lobby, enter on the right.

April 24- May 7

Sundance Kabuki Cinemas
1881 Post Street (at Fillmore)
Open one hour prior to the first screening of the day

May 1 – May 7

Landmark Clay Theatre
2261 Fillmore Street (at Clay)
Open one hour prior to first screening

QUESTIONS:

If you have any questions please call Trilogy Ticketing at (925) 866 9595

How to redeem CineVouchers online

To begin visit the website: www.sffs.org.

Once on the film society web site click on "BUY TICKETS" located near the bottom of the page.

A page will open that describes the ticket buying process and any applicable fees that may apply. Redemption of CineVouchers is free of charge. Near the top of the page is a highlighted link: "Buy tickets online". Click on this link.

This will direct you to another page that lists box office hours and a place to enter any "promotional codes or coupons". At bottom of this page is a box that lists options to purchase SFFS memberships and/or tickets. Click the button next to "I want to purchase tickets" and then click on the "I Want to Order Tickets" link underneath this box to continue.

The next page will be a list of all the films in chronological order. Check the box next to each film you would like to see. Once a film is selected a box will appear that will allow you to select the quantity and the ticket type. Enter the number of tickets like you would like for this film in the box next to "CineVoucher". After selecting each film and entering the quantities click on "CONTINUE" at the bottom of the page.

A "Patron Information" page will be next. Fill in the required fields and click on "CONTINUE" when done.

The top of the next page will be a confirmation of your personal information and a list of the films and the number of tickets selected. If this information is correct and accurate enter in the 16 digit code printed on the CineVoucher in the boxes below. Up to 4 voucher numbers may be entered. Select to have the tickets mailed or held at will call and click on "SUBMIT REQUEST".

A confirmation page follows and your tickets will be mailed or ready for you at will call the day of the show.